

# Privacy Notice for Job Applicants



**Data controller:** Capital Home Loans Ltd. Admiral House, Harlington Way, Fleet, GU51 4YA.

**Contact Person:** Neil Collins – Head of Compliance

As part of any recruitment process, the Company collects and processes personal data relating to job applicants. The Company is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations.

## What information does the Company collect?

The Company collects a range of information about you. This could include:

- your name, address and contact details, including email address and telephone number;
- details of your qualifications, skills, experience and employment history;
- information about your current level of remuneration, including benefit entitlements;
- whether or not you have a disability for which the Company needs to make reasonable adjustments during the recruitment process;
- CCTV images if attending the business premises (this is under the control of the premises owner);
- information about your entitlement to work in the UK; and
- equal opportunities monitoring information, including information about your ethnic origin, sexual orientation, health and religion or belief.

The Company may collect this information in a variety of ways. For example, data might be contained in CVs or application forms, obtained from your passport or other identity documents, or collected through interviews or other forms of assessment, including testing relevant to the role.

The Company may also collect personal data about you from third parties, such as references supplied by former employers, information from employment background check providers and information from criminal records checks. The Company will seek information from third parties only once a job offer has been made to you and will inform you that it is doing so.

Data will be stored in a range of different places, including on your application record, in HR management systems and on other IT systems (including email).

## Why does the Company process personal data?

The Company needs to process data to take steps at your request prior to entering into a contract with you. It may also need to process your data to enter into a contract with you.

In some cases, the Company needs to process data to ensure that it is complying with its legal obligations. For example, it is required to check a successful applicant's eligibility to work in the UK before employment starts.

The Company captures CCTV images to secure its premises, property and personnel. The CCTV system is operated and managed by the owners of the business premises and not by CHL itself.

The Company has a legitimate interest in processing personal data during the recruitment process and for keeping records of the process. Processing data from job applicants allows the Company to manage the recruitment process, assess and confirm a candidate's suitability for employment and decide to whom a job offer should be made. The Company may also need to process data from job applicants to respond to and defend against legal claims.

The Company may process information about whether or not applicants are disabled to make reasonable adjustments for candidates who have a disability. This is to carry out its obligations and exercise specific rights in relation to employment.

## Why does the Company process personal data? (Continued)

Where the Company processes other special categories of data, such as information about ethnic origin, sexual orientation, health or religion or belief, this is for equal opportunities monitoring purposes.

For some roles, the Company is obliged to seek information about criminal convictions and offences. Where the Company seeks this information, it does so because it is necessary for it to carry out its obligations and exercise specific rights in relation to employment.

The Company will not use your data for any purpose other than the recruitment exercise for which you have applied.

## Who has access to data?

Your information may be shared internally, and occasionally externally (for example with the providers of assessments) for the purposes of the recruitment exercise. This includes members of the HR team, interviewers involved in the recruitment process, Managers in the business area with a vacancy and IT and Facilities staff and assessment centres if access to the data is necessary for the performance of their roles. The Company may have been sent your information by an agency or other similar third party (for example, by personal recommendation) and information may be passed to them for the performance of the recruitment process.

The Company will not share your data with other third parties, unless your application for employment is successful and it makes you an offer of employment. The Company will then share your data with former employers to obtain references for you, employment background check providers to obtain necessary background checks and the Disclosure and Barring Service to obtain necessary criminal records checks.

Your data may be transferred outside the European Economic Area (EEA) to process pre-employment checks. Data is transferred outside the EEA on the basis that those storing the data declare that they are able to meet at least the requirements of the GDPR.

## How does the Company protect data?

The Company takes the security of your data seriously. It has internal policies and controls in place to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by our employees in the proper performance of their duties.

## For how long does the Company keep data?

If your application for employment is unsuccessful, the Company will hold your data on file for 6 months' after the end of the relevant recruitment process. At the end of that period your data is deleted or destroyed.

If your application for employment is successful, personal data gathered during the recruitment process will be transferred to your personnel file and retained during your employment. The periods for which your data will be held will be provided to you in a new privacy notice.

## Your rights

As a data subject, you have a number of rights. You can:

- access and obtain a copy of your data on request;
- require the Company to change incorrect or incomplete data;
- require the Company to delete or stop processing your data, for example where the data is no longer necessary for the purposes of processing; and
- object to the processing of your data where the Company is relying on its legitimate interests as the legal ground for processing.

If you believe that the Company has not complied with your data protection rights, you can complain to the Information Commissioner.

## What if you do not provide personal data?

You are under no statutory or contractual obligation to provide data to the Company during the recruitment process. However, if you do not provide the information, the Company may not be able to process your application properly or at all.

## Automated decision-making

Recruitment processes are not based solely on automated decision-making.  
The details in the notice may change from time to time and an up to date version may be requested from the Company.